PDL UPDATE

##PACIFIC DIAGNOSTIC LABORATORIES Guiding Health™.

TEST DELAY: PROGESTERONE

May 10, 2022

Pacific Diagnostic Laboratories (PDL) is experiencing a testing delay for PROGESTERONE due to issues with the vendor supply chain.

TEST IMPACTED

LAB529 PROGESTERONE

TEST ORDERS, TEST PERFORMANCE and RESULTING

Ordering:

Continue to submit orders as you have been (electronic or by paper requisitions). PDL will be adjusting the order on receipt to a MISC order for routing to an alternate lab.

Test Performance:

- Routine requests:
 - ⇒ We are routing tests to our primary referral lab, LabCorp.
 - ⇒ Turnaround time 24 hours
- STAT requests:
 - ⇒ We are routing to Community Memorial Hospital in Ventura.
 - ⇒ Turnaround time 8 hours

Results:

Results will be faxed.

TIMEFRAME FOR EXPECTED RESOLUTION

Testing is anticipated to begin on site again by May 17, 2022. In the event there are further delays, an updated notice will be provided.

Our apologies for this delay and the inconvenience this may cause.

FOR MORE INFORMATION PLEASE CONTACT PDL CLIENT SERVICES AT 805-879-8100